



PSC

PERALTA SERVICE CORPORATION

Title: Temp SNAP Ambassador
Reports To: Assistant Supervisor, Operations
Department: Peralta Service Corporation
Location: Oakland, CA
Schedule: Varies
Travel: Local travel may be required
Salary: \$15.31
Employee Status: Temporary, On-Call, Non-Exempt
Union: N/A
Supervises: N/A

Agency Summary

The Unity Council is a non-profit Social Equity Development Corporation with a 50-year history in the Fruitvale neighborhood of Oakland. Our mission is to promote social equity and improve quality of life by building vibrant communities where everyone can work, learn, and thrive.

Our programs aim to provide the community with the tools, knowledge, and resources to transform their lives and ultimately achieve their long-term educational, career, and financial goals. These holistic programs and services reach more than 8,000 individuals and families annually in five languages. Programs include: early childhood education, youth mentorship and leadership development, employment services, career readiness training, housing and financial stability, senior citizen services, affordable housing and neighborhood development, and arts and cultural events. Our work expands beyond the Fruitvale district and now reaches across Oakland and into Concord. The Unity Council employs a diverse workforce of more than 250 people who reflect the linguistic, cultural, and ethnic identity of the communities we serve.

Program Summary

Peralta Service Corporation (PSC), a subsidiary of The Unity Council is a nonprofit social enterprise that generates revenue to achieve social outcomes related to increasing the economic self-sufficiency of low-income adults, with barriers to employment through the provision of workforce development training and living-wage employment. As a nonprofit organization, ownership is public and ultimately lies in community stakeholders, rather than investors. Therefore, any profits generated by Peralta Service Corporation are reinvested in the company and used to strengthen the social enterprise.

PSC was established in 1975 as a social enterprise subsidiary of the Unity Council. After a period of dormancy, the subsidiary was revived in 2000 and began operating a successful commercial property maintenance program and safety and neighborhood ambassador program that currently employs between 50-60 adults and performs contract services for approximately 25 different entities.

Responsibilities

- Meet local merchants and property owners in the Fruitvale Business District
- Greet visitors, shoppers, employees and residents in assigned area.
- Be an ambassador of goodwill and information by distributing promotional and informational material, including maps, contact cards, and fliers.
- Call for medical or police assistance.
- Provide escorts to residents and visitors.

- Report and/or resolve instances of nuisance activity (panhandling, open container violations, etc.) in the district.
- Coordinate with PSC Maintenance Ambassadors to identify litter, dumping, illegal posters or graffiti.
- "Eyes and Ears" for local law enforcement.
- Distribute neighborhood safety advisories and provide crime prevention advice.
- Maintain a routine reporting and resolution partnership with the local law enforcement.
- Security Training Programs for Business
- Provide a welcoming presence to visitors and residents.
- Develop and maintain active relationships with City Officials, Beat Officers, Fire Department and Public Works Department
- Connect with Social Services Agencies to provide information and resources about Housing Referral System, Shelter System, Gang Intervention, Prostitution Intervention, Food Programs, etc. as necessary.
- Pass out contact cards and neighborhood maps.
- Develop relationships with merchants and property owners.
- Help visitors locate a business or service.
- Provide information on parking in the district.
- Provide surveillance and communicate with police to assist in the intervention and prevention of crime
- Distribute special event information.
- Provide directional assistance and maps
- Provide escorts with an umbrella when people are caught in a rainstorm.
- Furnish information on retail services and business attraction.

Qualifications

- Bi-Lingual Spanish/English required
- Minimum of High School diploma or G.E.D.
- Enthusiasm for improving neighborhoods
- Ability to prioritize work assignments
- Very Attentive with an Eye for Detail
- Excellent written & oral communication skills
- Dependable and dedicated
- Ability to learn and perform CPR

Essential Functions

Must be able climb stairs, reach, bend, lift 20-30 pounds, crawl, kneel, stoop, twist, grasp with hands and fingers materials, use arms and legs, able to walk, climb ladders if applicable.

Pre-Employment Requirements

Physical Exam

This description is not intended to be construed as an exhaustive list of duties, responsibilities or requirements for the position. This position may change or assume additional duties at any time.

Please email your cover letter and resume to jobs@unitycouncil.org. Use "Title of Position" in the subject line.

**Peralta Service Corporation is an Equal Opportunity Employer.
Women, minorities, and people with disabilities are encouraged to apply.**